



## Terms & Conditions

1. Platinum Aircraft Charter Flight are operated by Air Operator's Certificate Number C601513 – Platinum Aircraft Charter Pty Ltd issued by the Civil Aviation Safety Authority of Australia
2. Platinum Aircraft Charter Pty Ltd holds Air Carriers Liability Insurance Certificate of Compliance
3. Platinum Aircraft Charter reserves the right to change and/or substitute aircraft, aircraft type and registrations although every effort will be made to fulfill your booking requirements
4. Platinum Aircraft Charter Pty Ltd reserve the right to refuse access to aircraft by persons in accordance with various CASA regulations, orders and requirements and the Civil Aviation Act
5. Platinum Aircraft Charter Pty Ltd reserve the right to vary or change without prior notice, the intended flight plan route and timetable due to weather, safety requirements or any other reason to ensure the safety of the flight.
6. Platinum Aircraft Charter Pty Ltd reserve the right to sub-contract another licensed operator, cross hire aircraft, crew, ground handling personnel or other staff / operators without prior notice.
7. A deposit may be required and will be determined on an individual basis
8. Payment is required 7 days prior to departure unless negotiated otherwise
9. A 20% cancellation fee applies for a cancellation within less than 30 days of departure
10. A 100% cancellation fee applies for a cancellation within 7 days of departure
11. A 10% cancellation fee applies if a cancellation occurs after a signed booking confirmation has been received
12. Platinum Aircraft Charter Pty Ltd has a strict No-Smoking Policy
13. Platinum Aircraft Charter Pty Ltd does not provide insurance of freight and shall not be held liable for damage, delay or loss of freight